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## INSTALLING THE GAME

**NOTE:** Before installing *Spore™ Creepy & Cute Parts Pack*, you must have either *Spore* or the full version of *Spore Creature Creator* installed.

**NOTE:** For system requirements, see <http://www.spore.com/systemrequirements.html>.

### To install on a PC (disc users):

Insert the disc into your disc drive and follow the on-screen instructions.

### To install on a PC (EA Store users):

**NOTE:** If you'd like more information about purchasing direct downloads from EA, visit [www.eastore.ea.com](http://www.eastore.ea.com) and click MORE ABOUT DIRECT DOWNLOADS.

Once the game has been downloaded by EA Download Manager, click the install icon that appears and follow the on-screen instructions.

### To install on a Macintosh:

1. Insert the game disc into your DVD-ROM drive. A DVD icon representing the game disc appears on your desktop. Double-click the icon to open the game's launcher.
2. Select the game's installer icon at the bottom of the launcher to prompt the installation menu.
3. Follow the on-screen instructions to complete the installation.

### To install on a PC or Macintosh (third party online users):


Please contact the digital retailer through whom you purchased this game for instructions on how to install the game or how to download and reinstall another copy.

**NOTE:** To take full advantage of your *Spore* experience, make sure you have the latest patches and updates for *Spore* installed.

This product has been rated by the Entertainment Software Rating Board. For information about the ESRB rating please visit [www.esrb.org](http://www.esrb.org).



## STARTING THE GAME

**NOTE:** There is no separate launch icon for *Spore Creepy & Cute Parts Pack*. Instead, launch either *Spore* or *Spore Creature Creator*, then click the creepy and cute button  that appears in the editors to access the Parts Pack content. To see the new creepy and cute animations and backgrounds in Test Drive mode, scroll down using the gray arrows.

### To start the game:

#### For PC:

Games on Windows Vista™ are located in the **Start > Games** menu and on earlier versions of Windows™ in the **Start > Programs** (or **All Programs**) menu. (EA Store users must have the EA Download Manager running.)

**NOTE:** Windows Vista users will not see a desktop shortcut after installing *Spore* or *Spore Creature Creator*. In Windows Vista Classic Start menu style, games are located in the **Start > Programs > Games > Games Explorer** menu.

#### For Macintosh:

Open a Finder window, select 'Applications,' and double-click the game's icon.

**TO ACCESS ONLINE FEATURES, YOU MUST REGISTER ONLINE WITH THE ENCLOSED SERIAL CODE. ONLY ONE REGISTRATION AVAILABLE PER GAME. INTERNET CONNECTION REQUIRED. ACCEPTANCE OF END USER LICENSE AGREEMENT REQUIRED TO PLAY. EA ONLINE TERMS & CONDITIONS AND FEATURE UPDATES CAN BE FOUND AT [WWW.EA.COM](http://WWW.EA.COM). YOU MUST BE 13+ TO REGISTER ONLINE. EA MAY RETIRE ONLINE FEATURES AFTER 30 DAYS NOTICE POSTED ON [WWW.EA.COM](http://WWW.EA.COM).**





## EXPAND YOUR CREATURE CREATIVITY!

Welcome to *Spore Creepy & Cute Parts Pack*. With more than 100 new cute and creepy items at your disposal, you have even more power and flexibility to build the perfect creature. Create a grotesque creature with villainous mouths, tuberous eyes, and thorned plates, or go cuddly with big, batting eyelashes, cute paws, and adorable details. You can mix and match 60 new parts in all for truly unique looks. Then apply one of 48 new paint styles, and bring it all to life with 24 new animations. And don't forget to publish your new cute and creepy creatures to share them with the world!



## PERFORMANCE TIPS

### MACINTOSH SOFTWARE UPDATE

An outdated version of your MacOS X system software may lead to issues with game performance. To be sure that you have the latest version of MacOS X, choose 'Software Update...' from the Apple menu and follow the directions to update your system software.

### PROBLEMS RUNNING THE GAME

- Make sure you meet the minimum system requirements for this game and that you have the latest drivers for your video card and sound card installed:  
For NVIDIA video cards, visit [www.nvidia.com](http://www.nvidia.com) to locate and download them.  
For ATI video cards, visit [www.ati.amd.com](http://www.ati.amd.com) to locate and download them.
- If you are running the disc version of this game, try reinstalling DirectX from the disc. This is typically found in the DirectX folder on the root of the disc. If you have Internet access, you can visit [www.microsoft.com](http://www.microsoft.com) to download the latest version of DirectX.

### GENERAL TROUBLESHOOTING TIPS

- If you have the disc version of this game and the AutoPlay screen does not automatically appear for installation/playing, right-click the disc drive icon found in My Computer and select AutoPlay.
- If the game is running slowly, try reducing the quality of some of the video and sound settings from the game's options menu. Reducing the screen resolution can often improve performance.
- For optimum performance when playing, you may like to disable other background tasks (except the EADM application, if applicable) running in Windows.



[WWW.SPORE.COM](http://WWW.SPORE.COM)



If you have trouble with this game, EA Technical Support can help.

The *EA Help* file provides solutions and answers to the most common difficulties and questions about how to properly use this product.

**To access the EA Help file (with the game already installed):**

Click the **Technical Support** link in the game's directory located in the **Start > Programs** (or **All Programs**) menu.

**To access the EA Help file (without the game already installed):**

1. Insert the game disc into your DVD-ROM drive.
2. Double-click the My Computer icon on the Desktop. (For Windows XP, you may need to click the **Start** button and then click the My Computer icon).
3. Right-click the DVD-ROM drive that has the game disc and then select **OPEN**.
4. Open the **Support > EA Help > Electronic\_Arts\_Technical\_Support.htm** file in North America or **Support > European Help Files > Electronic\_Arts\_Technical\_Support.htm** in Europe.

**To access the EA Help file on a Macintosh:**

1. Insert the game disc into your DVD-ROM drive.
2. Click the Finder icon in the Dock.
3. Open a new Finder window by choosing 'New Finder Window' from the File menu.
4. Click the game disc icon in the Finder window.
5. Open the **Support > Electronic Arts Technical Support.html** file.

If you are still experiencing difficulty after utilizing the information in the EA Help file you can contact EA Technical Support.

**EA TECHNICAL SUPPORT ON THE INTERNET**

If you have Internet access, be sure to check our EA Technical Support website at:

<http://support.ea.com>

Here you will find a wealth of information on DirectX, game controllers, modems, and networks, as well as information on regular system maintenance and performance. Our website contains up-to-date information on the most common difficulties, game-specific help, and frequently asked questions (FAQs). This is the same information our support technicians use to troubleshoot your performance issues. We keep the support website updated on a daily basis, so please check here first for no-wait solutions.

**TECHNICAL SUPPORT CONTACT INFO**

If you need to talk to someone immediately, call our Technical Support team (Monday through Friday 8 AM – 5 PM PST):

**Telephone:** US 1 (650) 628-1001.

**NOTE:** No hints or codes are available from Technical Support.

**Website:** <http://support.ea.com>

**Mailing Address:** EA Technical Support  
9001 N I-35 Suite 110  
Austin, TX 78753



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If the defect in the Recording Medium or Manual resulted from abuse, mistreatment or neglect, or if the Recording Medium or Manual is found to be defective after 90 days from the date of purchase, choose one of the following options to receive our replacement instructions:

*Online:* <http://warrantyinfo.ea.com>

*Automated Warranty Information:* You can contact our automated phone system 24 hours a day for any and all warranty questions:

US 1 (650) 628-1001

**EA Warranty Mailing Address**

Electronic Arts Customer Warranty  
9001 N I-35 Suite 110  
Austin, TX 78753

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